CAT customers continuing to tout benefits of mobile ticketing

Since CAT launched the Token Transit mobile ticketing service in March, hundreds of customers have taken advantage of the many benefits the app provides. If you didn’t know, the Token Transit app lets customers purchase electronic tickets using their smartphones. Customers can then simply show their digital ticket to board the bus or paratransit vehicle.

Among the customers who have embraced the service is CAT rider Todd Holloway, who said that mobile ticketing is easy to use and convenient.

Your ticket is always with you on your phone, Holloway said. In addition, Holloway said he also enjoys the fare capping feature, which limits how much riders pay by upgrading passes when your fares add up to a certain amount. If a customer takes two rides in one day, that customer won’t be charged any more than that day because the customer already paid the equivalent of a day pass. The same feature applies to weekly and monthly passes.

Try it for yourself and experience the benefits. Just download the Token Transit app in the Apple App Store or the Google Play Store.

Never overpay for riding the bus!

Send an email to marketing@catchatcat.org to subscribe to our weekly electronic newsletter, the CAT Express
CAT launches safety survey

Chatham Area Transit is conducting an online survey to understand the level of perceived safety at CAT fixed-route bus stops and the potential for improvements. The results of the survey will be used to evaluate the safety features of CAT bus stops and the possibility of future enhancements.

Customers are asked to take a few minutes to complete the brief survey. All responses will be confidential and considered when developing and implementing safety measures.

Customers can find the survey online at https://surveyhero.com/c/84ad2aad.

Join the team: CAT is hiring

Looking your next career opportunity? CAT is hiring operators for our fixed-route and paratransit services. In addition, we are hiring Savannah Belles Ferry captains to transport passengers along the Savannah River.

These employees, which we consider “ambassadors of goodwill”, help residents and visitors meet their daily needs by getting them to work, school, health appointments and grocery stores.

Starting hourly rates range from $12.45 to $26 per hour.

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