Let’s celebrate CAT employee anniversaries

We would like to give a huge thanks and congratulations to Bus Operator Ester Mitchell and Safety & Training Manager Jeffery Swinton, who are celebrating their 27th anniversary with CAT this week. Thank you Ester and Jeffrey for your commitment and service to CAT! And we also want to extend a huge congratulations to all CAT Employees who celebrated November work anniversaries! Thanks for what you do.

CEO Open Door Session Monday

Don’t forget that CEO Bacarra Mauldin will be holding an open-door session on Monday at her office at CAT Central. This is an opportunity for employees to meet directly with Mrs. Mauldin for a 10-minute session to discuss anything on your mind, whether it is about CAT or your favorite football team. The session is from 2 p.m. to 7 p.m. on a first-come, first-serve basis. No appointment is needed.

Voters support public transit funding

A majority of American voters--including self-identified Democrats, Republicans and Independents--support emergency funding for public transportation so that front-line workers can get to jobs and to help the economy recover, according to post-election results recently reported by the American Public Transportation Association. The survey also found that 74 percent of American voters approve of the new Administration and Congress taking action to fix the public transportation infrastructure, APTA reported.

CAT to resume fare collection, front-door boarding

CAT will resume collecting fares for fixed-route and CAT Mobility services, starting on Dec. 1. Staff recommended the resumption of fares and front-door boarding after the maintenance department installed operator shields that are designed to prevent exposure between drivers and passengers, during the continuing COVID-19 pandemic. The CAT Board approved staff’s recommendation to resume fare collection at their meeting last week. (You can watch the meeting on CAT’s YouTube channel, in case you missed it.)

In addition to providing revenue to help cover our costs, fare collection will help ensure we are able to provide rides to people who truly need our service as we continue to enforce reduced capacity on our buses.
Anonymous ethics and compliance hotline in place

CAT is committed to the highest possible standards of ethical, moral and legal business conduct.

In conjunction with this commitment, CAT aims to provide an avenue for employees to raise concerns without fear of reprisals or victimization for whistleblowing in good faith.

With this in mind, CAT has engaged Lighthouse Services, Inc. to provide all CAT employees with access to a third party anonymous hotline for reporting possible violations. This service is accessible 24 hours a day, 7 days a week.

Reports may cover, but are not limited to: ethical violations; unsafe working conditions; quality of service: sexual harassment; discrimination; alcohol and substance abuse; fraud; conflict of interest; theft and embezzlement; violation of the law; falsification of contract; reports or records; wrongful discharge; internal controls; vandalism and sabotage; theft; conduct violations; threats; bribery and kickbacks; improper conduct; violation of company policy; and misuse of company property.

Anonymous Reporting App:

To download the anonymous reporting app, scan the QR code with your phone’s camera. You can also go to the Apple App Store or the Google Play store and search for “Anonymous Reporting”.

An Ethics and Compliance Hotline is available 24 hours a day, seven days a week.

- For Iphone
- For Android

Want the electronic version of CAT Inbound? Let us know by emailing marketing@catchacat.org

Operations department meet and greet on Dec. 4

If you are looking for an opportunity to get to know our operations department leaders a bit more as the CAT team continues to evolve, there will be an opportunity to do so next week.

From 4:30 a.m. to 6:30 a.m. on Friday, Dec. 4, Chief Operating Officer Lenny Cooksey, Fixed-Route Operations Director Wendy Arden and Paratransit Operations Director Brigitte Morrison will be available in the operator’s breakroom to discuss the relaunch of the paratransit and fixed-route departments and answer any questions you may have.

CAT career opportunities

Are you or someone you know interested in moving forward with a CAT career? Currently CAT has openings for the following: Infrastructure Project Manager, Cleaner, Senior Planner, Human Resources Generalist, Master Technician, Executive Assistant to the COO, and Wellness Screeners. If you are interested in applying for any available CAT position, please do the following:

1. Look under Positions Available for the requirement.
2. Go to www.catchacat.org website and select Employment Opportunities on the left side of the page.
3. Click on the job posting that interests you.
4. Review job posting.
5. Apply.
6. Click on Employment Opportunities on the left side of the page.
7. Look under Positions Available for the requirement.
8. Click on the job posting that interests you.
9. Apply.
10. Click on Employment Opportunities on the left side of the page.
11. Look under Positions Available for the requirement.
12. Click on the job posting that interests you.
13. Apply.

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Even during difficult times, we can take time to be thankful

So if you walk to the nearest breakroom at CAT Central or at the downtown transit center, you will see a blue suggestion box. Next to the box there will be a card that provides an opportunity for you to state what you are thankful for. Please, take a few minutes out of your busy day and complete a card or two to drop into the blue box. For those of you who partake in this journey with us, we will have a lovely surprise in December. We are thankful for your participation.

Blue Box locations:

- Operators Breakroom – Central
- Administrative Breakroom (2nd Floor) - Central
- Maintenance Breakroom - Central
- Operators Breakroom – ITC

Keep up with CAT

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