

Let's celebrate CAT employee anniversaries



Happy Anniversary

NOVEMBER 2020

Freddie Lamar - Bus Operator - 43 years	Jacqueline Parker - Paratransit Driver - 2 years
Esther Mitchell - Bus Operator - 27 years	Teresa Robinson - Paratransit Driver - 2 years
Jeffery Swinton - Safety & Training Manager - 27 years	John Kleckausas - Maintenance Supervisor - 2 years
Wendy Arden - Director of Transportation - 7 years	Nelson Fernandez - Tech C - 2 years
Christy Holmes - Cleaner - 7 years	Quentin Helton - Tech B - 2 years
Eddie Colon - Tech A - 2 years	Gall Armstrong - Bus Operator - 1 year
Satonya Brisbane - Safety Coordinator - 2 years	Michael Connolly - Business Development Manager - 1 year
Natasha Garvin-Homes - Transit Customer Advocate - 2 years	Carla Easley - Bus Operator - 1 year
	Hilda Mercedes - Compliance Manager - 1 year

We would like to give a huge thanks and congratulations to Bus Operator Ester Mitchell and Safety & Training Manager Jeffery Swinton, who are celebrating their 27th anniversary with CAT this week. Thank you Ester and Jeffrey for your commitment and service to

CAT! And we also want to extend a huge congratulations to all CAT Employees who celebrated November work anniversaries! Thanks for what you do.



Inbound

Employee Newsletter

Nov. 25, 2020

Thank you for what you do: A message from the CEO



HAPPY THANKSGIVING

Dear CAT Family,

As we prepare to celebrate Thanksgiving during these unprecedented times, I want to extend my most heartfelt thanks to YOU — the men and women of Chatham Area Transit. Every day of the year, each of you selflessly give so much to our community and to the customers we serve, and I am so thankful for your dedication and commitment to CAT.

In addition to family and friends, I'm thankful for the privilege to serve as CAT's chief executive officer. It's an honor to work with dedicated and supportive team members, board of directors and community stakeholders who all believe in the importance of public transportation.

The Thanksgiving holiday offers a special opportunity to reflect on our many blessings and to be grateful for the gifts we have received. While we may not be able to celebrate in the traditional way this year, I hope you are able to connect with your family and friends in some meaningful way, while also staying safe.

During this challenging year and amid the continuing COVID-19 pandemic, you have repeatedly shown your commitment to the job. Because of you, we have been able to continue providing a service that so many members of our community depend on.

Also, let's remain mindful of those less fortunate than us and perhaps rededicate ourselves to making a difference in the lives of the most vulnerable members of our communities.

Please know that I care about each of you and hope you recognize just how important you are to the CAT family. May you all have a peaceful and blessed Thanksgiving, knowing that the work you do is valued, and makes a vital difference in the world around us.

Happy Thanksgiving,

Bacarra S. Mauldin
Chief Executive Officer



CEO Bacarra Mauldin

OPEN DOOR SESSION

This is an opportunity for employees to meet directly with Mrs. Mauldin for a 10 minute session.



MONDAY, NOVEMBER 30
2 p.m. - 7 p.m.
No appointment needed.
First Come - First Serve.

For any questions, please contact Ms. Beverly Dumas at beverly.dumas@catchacat.org

CEO Open Door Session Monday

Don't forget that CEO Bacarra Mauldin will be holding an open-door session on Monday at her office at CAT Central. This is an opportunity for employees to meet directly with Mrs. Mauldin for a 10-minute session to discuss anything on your mind, whether it is about CAT or your favorite football team. The session is from 2 p.m. to 7 p.m. on a first-come, first-serve basis. No appointment is needed.

Voters support public transit funding

A majority of American voters-- including self-identified Democrats, Republicans and Independents-- support emergency funding for public transportation so that front-line workers can get to jobs and to help the economy recover, according to post-election results recently reported by the American Public Transportation Association. The survey also found that 74 percent of American voters approve of the new Administration and Congress taking action to fix the public transportation infrastructure, APTA reported.

CAT to resume fare collection, front-door boarding

CAT will resume collecting fares for fixed-route and CAT Mobility services, starting on Dec. 1.

Staff recommended the resumption of fares and front-door boarding after the maintenance department installed operator shields that are designed to prevent exposure between drivers and passengers, during the continuing COVID-19 pandemic. The CAT Board approved staff's recommendation to resume fare collec-

tion at their meeting last week. (You can watch the meeting on CAT's YouTube channel, in case you missed it.)

In addition to providing revenue to help cover our costs, fare collection will help ensure we are able to provide rides to people who truly need our service as we continue to enforce reduced capacity on our buses.

Operations department meet and greet on Dec. 4

If you are looking for an opportunity to get to know our operations department leaders a bit more as the CAT team continues to evolve, there will be an opportunity to do so next week.

From 4:30 a.m. to 6:30 a.m. on Friday, Dec. 4, Chief Operating Officer Lenny Cooksey, Fixed-Route Operations Director Wendy Arden and Paratransit Operations



Director Brigitte Morrison will be available in the operator's breakroom to discuss the relaunch of the paratransit and fixed-route departments and answer any questions you may have.

Anonymous ethics and compliance hotline in place

CAT is committed to the highest possible standards of ethical, moral and legal business conduct.

In conjunction with this commitment, CAT aims to provide an avenue for employees to raise concerns without fear of reprisals or victimization for whistleblowing in good faith.

With this in mind, CAT has engaged Lighthouse Services, Inc. to provide all CAT employees with access to a third party anonymous hotline for reporting possible violations.

This service is accessible 24 hours a day, 7 days a week.

Reports may cover, but are not limited to: ethical violations; unsafe working conditions; quality of service; sexual harassment; discrimination; alcohol and substance abuse; fraud; conflict of interest; theft and embezzlement, violation of the law; falsification of contract; reports or records; wrongful discharge; internal controls; vandalism and sabotage; theft; conduct violations; threats; bribery and kickbacks; improper conduct; violation of company policy; and misuse of company property.

Ethics and Compliance Hotline

Website: www.lighthouse-services.com/catchacat

Toll-Free Telephone:

- English speaking USA and Canada: 833-222-3243
- Spanish speaking USA and Canada: 800-216-1288
- Spanish speaking Mexico: 01-800-681-5340
- French speaking Canada: 855-725-0002

E-mail: reports@lighthouse-services.com
(must include company name with report)

Fax: (215) 689-3885 *must include company name with report*

Anonymous Reporting App: Keyword: catchacat

To download the anonymous reporting app, scan the QR code with your phone's camera. You can also go to the Apple App Store or the Google Play store and search for "Anonymous Reporting".



For Iphone



For Android

Even during difficult times, we can take time to be thankful



Sometimes, it's easier to focus on what we don't have rather than what we do have. We wanted to provide an opportunity for you to step back and reflect on the things we sometimes take for granted.

So if you walk to the nearest breakroom at CAT Central or at the downtown transit center, you will see a blue suggestion box. Next to the box there will be a card that provides an opportunity for you to state what you are thankful for.

Please, take a few minutes out of your busy day and complete a card or two to drop into the blue box. For those of you who partake in this journey with us, we will have a lovely surprise in December. We are thankful for your participation.

Blue Box locations:

- Operators Breakroom – Central
- Administrative Breakroom (2nd Floor) - Central
- Maintenance Breakroom - Central
- Operators Breakroom – ITC

CAT career opportunities

Are you or someone you know interested in moving forward with a CAT career? Currently CAT has openings for the following: Infrastructure Project Manager, Cleaner, Senior Planner, Human Resources Generalist, Master Technician, Executive Assistant to the COO, and Wellness Screeners. If you are interested in applying for any available CAT position, please do the following:

1. Review job posting.
2. Go to www.catchacat.org website and select the Employee Login tab (ESS) at the top of the page. You must login in order in order to apply.
3. Click on Employment Opportunities on the left side of the page.
4. Look under Positions Available for the requisite opening and click on Apply.
5. On the Applicant Login page input your credentials. If you have not already created an account, click on Create a new account and follow the prompts to complete the application process.



GET CAT NEWS SENT DIRECTLY TO YOUR PHONE!

**Text to phone# 41411
Msg: RIDECAT**

Message frequency may vary. Message and data rates may apply. Text STOP to cancel. Terms and privacy policy: smstc.us/privacy-tm.