**CAT Inbound**

**CHATHAM AREA TRANSIT**

**Employee Newsletter**

**Jan. 20, 2021**

**Route feedback wanted: Tell us how to improve our routes**

We are still looking for input from operators, or any employee who has suggestions, for ways to improve our bus routes.

If you haven’t already, please submit your ideas in CAT Central’s multipurpose room (just past the lobby), where a feedback station has been set up. Simply write your ideas on the provided Post-it notes and stick them to the appropriate route sheet hanging on the walls. (Sanitizing wipes will be available to wipe down the provided pencils before use.)

Suggestions could include improvements such as adding or removing bus stops, making alterations to the schedule or route, adding amenities such as benches or shelters, or addressing safety issues such as pothole next to a stop that poses a danger to riders.

Since the room was set up on Friday, ideas submitted include improving route timing, stopping the 100X Airport Express and resuming the pulse system.

We appreciate all of the ideas we have received so far and we are looking forward to seeing what others ideas you have as we reevaluate how to best serve our customers. The project is being spearheaded by COO Lenny Cooksey, along with Planning Technician Maurice Boggs and Service Planner/Scheduler Joyce Eckford. The feedback room will be set up for your input until February. (Due to COVID-19 precautions, the room is restricted to three at a time.)

**CAT supports National Human Trafficking Prevention Month**

January is National Human Trafficking Prevention Month and we want to help bring an end to this horrible practice.

Human trafficking involves the use of force, fraud, or coercion to obtain labor or commercial sex. Every year, millions are trafficked in countries around the world, including the U.S. Recognizing indicators can help identify a possible incidence of trafficking. When you see indicators, report your tip, as it could change someone’s life. Report your tip by calling (888) 373-7888 or text BEFREE (233733). For more information, go to [humantraffickinghotline.org](https://humantraffickinghotline.org).

The Savannah Traffick Jam event, which raises awareness about human trafficking, is being held virtually this year. If interested in attending, the main conference is being held from 8 a.m. to 12 p.m. on Jan. 30. The event, which CAT has served as a vendor for since its inception, is free. All you have to do is register at [thesidc.org](https://thesidc.org) or at [https://diversity4all.wufoo.com/forms/r1wtwcy00oisvmz/](https://diversity4all.wufoo.com/forms/r1wtwcy00oisvmz/).

Want the electronic version of the CAT Inbound? Let us know by emailing marketing@catchacat.org
Get a CAT mask for subscribing to employee text notification service

Thanks in large part to Employee Engagement Manager Taundra Scott’s persuasiveness, 41 employees have now signed up for the employee text notification service to get important internal information sent directly to their phones.

To encourage more employees to sign up, we are now giving out facemasks with the CAT logo on them, along with hand sanitizing spray pens, to anyone who subscribes. (Employees who already signed up will get these items as well. Just pick them up from the Communications Department at the ITC.)

Please take advantage of this opportunity to keep up with important news about CAT services. We have heard your requests for better communication within the organization and this service is one of several recently introduced to help accomplish that.

Route 3 West Chatham adjusted with new test stop

CAT is testing out a new bus stop along the 3 West Chatham route to serve workers at the Morgan Lakes Industrial Park off of Morgan Lakes Industrial Boulevard and Jimmy DeLoach Parkway.

As a result of this pilot project, the Route 3 service schedule on weekdays has been adjusted slightly to accommodate the extra stop. The change means that the bus will depart/arrive 10 minutes later during the day at some locations.

Customers are encouraged to check the modified schedule online at https://www.catchacat.org/current-schedules/current-schedule-reduced-evening-hours/.

Printed copies can also be obtained at the ticket window at the Joe Murray Rivers, Jr. Intermodal Transit Center, 610 West Oglethorpe Avenue.