

## CHATHAM AREA TRANSIT AUTHORITY RFP 2012-06, ADDENDUM NO.2

**DATE:** April 27, 2012  
**ORIGINAL RFP NUMBER:** 2012-06  
**PROJECT:** CHATHAM AREA TRANSIT AUTHORITY INTELLIGENT TRANSIT SYSTEM

This Addendum forms a part of Chatham Area Transit Authority's (CAT) Request for Proposals 2012-06 dated April 10, 2012.

### Inquiries from Vendors and CAT Responses

Inquiries received by 5:00 p.m. on April 24, 2012 are listed below along with CAT responses:

1. Who owns the P-25 radio system on which CAT will utilize the MOTO APX 6500 mobile radios?
  - a. **Regional Radio system own by Chatham County, City of Savannah, and Southside Fire and EMS.**
2. Per Section 10 CAT will be supplying the mobile radio, so will CAT also be responsible for providing the programming and software needed for the new APX 6500 radio?
  - a. **Yes, CAT will provide the mobile radio, standard programming and software for the new APX 6500 radio.**
3. Since CAT is the mobile radio supplier (Section 10), will the radios be already installed on the vehicle and tested by CAT?
  - a. **Yes, the radios will already be installed.**
4. What local radio shop has CAT used for previous radio maintenance?
  - a. **CAT currently uses Savannah Communications as its radio provider.**
5. Since CAT is the mobile radio supplier (Section 10), will CAT also provide the maintenance and warranty of the mobile radios?
  - a. **Yes, CAT will have a maintenance agreement and warranty on the mobile radios.**
6. Section 7.12 - Route and Schedule Data Import – If a proposer's CAD/AVL solution has an integrated software scheduling tool, can they provide that as an option rather than importing MS Excel schedule data?
  - a. **No**
7. Section 1.3 and Section 3 – Please confirm whether CAT requires one original and four copies or one original and eight copies of the proposal.
  - a. **CAT requires one original and eight copies, plus one electronic copy.**
8. Section 2 - Type of Procurement - What is CAT's budget for this project?
  - a. **The budget for this project is not being provided.**
9. Section 1.21 and Section 3 - Does CAT require a price validity of 90 days or 150 days?
  - a. **CAT requires price validity for 150 days.**
10. Would CAT accept consolidated financial statements and for how many years?
  - a. **Yes, CAT will accept consolidate financial statements for the previous two years.**
11. What is the manufacturer, make and model of destination signs?

- a. **Twin Vision, Legacy. Buses year model 2003 – 2006, front sign model # 9061660013, side sign model # 9061408008, rear sign model # 90616480101. Buses year model 2009 – 2011, Smart Series, front sign 9061660313, side sign 9061408508, these vehicles are not equipped with rear signs.**
- 12. What (who) is the original manufacturer, make and model of the APCs?
  - a. **INFODEV, Gateway 200 with J1708 communication.**
- 13. Is there a spare parts percentage requirement?
  - a. **Refer to Section 14**
- 14. Section 7.10 – Item 5 - Please clarify what is meant by “automatically record a new message for any individual vehicle.”
  - a. **CAT must be to record a new and district message for each route and each vehicle on a route. As an example, Route 14 – Outside Speaker for pedestrian “The bus is about to turning”, Inside speaker to operator “Please look both ways before turning.”**
- 15. Do you have paratransit scheduling software? If so, is there a desire to interface to the manifest?
  - a. **CAT utilizes Routematch for Paratransit Scheduling. Yes, there is a desire to interface to the manifest. However, a software review is underway. Should a new software be selected, the vendor is required to interface with the new software.**
- 16. Page 34 – Please confirm the date the Passenger Information System should be installed and operational?
  - a. **May 31, 2013**
- 17. Page 22 – Please provide an explanation of “Smart Drive” in reference to the equipment currently installed on the paratransit fleet.
  - a. **Smart Drive consists of two SR3 cameras and a SR3 controller with mount. The smart Drive system works independently from any of the other equipment installed on the fleet.**
- 18. What year of Microsoft SQL does CAT use?
  - a. **Unknown**
- 19. Is there an existing gooseneck microphone in the vehicles?
  - a. **No**
- 20. Do vehicles currently have an AVAS and what manufacturer, make, and model hardware/signs are currently installed?
  - a. **Yes, Digital Recorder, Model DR600, GPS auto Trigger.**
- 21. Are proposers required to interface with the radios on the paratransit vehicles?
  - a. **Yes**
- 22. Do the current vehicle signs have one line or two lines of text?
  - a. **Currently one line.**
- 23. Do the engine controllers and multiplexing system use J1939 or J1708?
  - a. **J1939.**
- 24. What is the make and model of the radio console? MCC7500?
  - a. **Radios are Motorola Max Trac, model # D45MJA77AAAK, the console is Motorola Mip 5000 Console, Dell computer.**
- 25. What is the make and model of the existing GFI fare box?
  - a. **41” GFI Odyssey**
- 26. Page 3 - Please extend the proposal due date to May 25, 2012 because of the time required to obtain third party interface specifications and quotes and to produce a detailed, high-quality proposal.
  - a. **No extension is granted**

27. If an extension to the proposal due date is granted, please also extend the deadline for proposers to submit questions to CAT.
- a. No extension is granted**
28. If possible, please indicate the anticipated budget is for this project so that vendors may propose the most compliant and full featured solution possible given the available funds.
- a. Budget information will not be provided**
29. Section 3, pg 19. "Response submittal shall be limited to 50 single-sided pages". Does this requirement apply to the technical response or the entire response including the price proposal and forms?
- a. The 50 page maximum applies only to the technical proposal, pricing must be provided separately, sealed and clearly marked.**
30. Proposer believes that a 50 pages proposal may not capture all the necessary information and details necessary for CAT to make an adequate assessment of the proposal. For the features and functions being requested in the RFP, Proposer typically submits a technical proposal of 200 to 300 pages. Thus, Proposer would like to ask CAT to revisit this requirement.
- a. There is a 50 page maximum for the technical proposal.**
31. Section 4.1, pg 21. Vehicle Health Monitoring. Please identify what CAN buses (J1939 or J1587) are available on the buses to provide the VHM functions.
- a. J1939.**
32. Section 4.1, pg 21. Paratransit Vehicles. Please clarify the requirement for: "Communications equipment" and "on-board and back office".
- "Communications equipment" means whatever equipment will be required for data communications between the vehicle and the back-office. "on-board and back office" refers to all on-board and back-office systems and software required to provide paratransit functionality.
- a. Moreover, please identify what CAD/AVL functions are required for the paratransit service.**
- i. At a minimum, the paratransit system shall take daily manifest information created for all the work runs (pick-ups and drop-offs) required by each paratransit vehicle operator and wirelessly communicate to the Mobile Data Terminal (MDT) on the Paratransit vehicle at the beginning of the work run. Additionally, any changes made during the day to the manifest shall be wirelessly communicated in real-time to the MDT. The system shall further provide for detailed tracking of when the operator performed each pick-up and drop-off. The system shall also provide for GPS based routing functionality for pick-up and drop-off points.**
- b. Is tracking only sufficient?**
- i. See answer to a. above.**
- c. Do the paratransit vehicles require 2-way text messaging?**
- i. Yes. See answer to a. above.**
33. Section 6, pg 23. Please clarify the following requirement: "Integration with Cellular Mobile Data Communications System (3G or better)". Is this a requirement for an onboard gateway/router capable of providing hot spot functionality to the passengers?
- a. No. This is for providing communications between the vehicle and the back office system.**
34. Section 7.1, pg 26. Please clarify the following requirement: "Equipment failure conditions". Please identify the equipment being referenced.
- a. On-board and off-board equipment and server related failures.**
35. Section 7.2, pg 26. Please clarify the following requirement: "Data shall also allow for configurable management and reporting of deadhead/headway time and mileage upon start of service."

- a. **The time/mileage from the bus leaving the garage to the first stop where the bus starts being “in service”.**
36. Section 7.8, pg 29. Please clarify what authentication/authorization is required for the transit riders (internet and smart phone users). Typically, internet (including smart phone) users do not require any authorization or authentication to access the system.
- a. **Internet based transit rider user class will have one authentication/authorization level for all the transit riders but it will not have all the information displayed/accessible as internal CAT staff, for example, as the dispatchers or the customer service agents. Smart phone transit rider user class will have similar capability for what is displayable / manageable by a mobile device.**
37. Section 7.10, pg 29. Please clarify the following requirement:” 5. The system shall have the capability to automatically record a new message for any individual vehicle.”
- a. **Refer to Question 14 above**
38. Section 8.1, pg 31. Can LED signs be proposed for outdoor usage such as at bus bays?
- a. **TFT signs required to comply with the scope.**
39. Section 8.1, pg 31. Please clarify the following requirement: “...along with audio announcements that are triggered by an external switch”. Is this a requirement for a push button to announce (via audio) arrival/departure predictions? Is an automatic and periodic audio announcement (without push button) acceptable?
- a. **Yes, the push button shall announce arrival and departure of the bus for that bay. No, periodic automatic announcements are not acceptable.**
40. Section 8.2, pg 32. “Personalized messages (temperature, customer messages, advertising etc.)”. What data feed is available to provide this functionality (specifically advertising)?
- a. **Proposed system should address this capability as to how it can accomplish this.**
41. Section 8.2, pg 32. “Fares”. Are the kiosks required to provide fare information via the web? Or does this requirement extends to ticketing?
- a. **Yes. Fare information displayed shall be static.**
42. Section 9, pg 32:
- a. Does CAT require the system to be hosted by the vendor for 5 years? If so, please clarify the requirement “CAT will own the software, hardware and have full ownership and license rights to the complete ITS” in regards to the hardware ownership, since the system is hosted by the vendor.
- i. **The vendor should provide the option of hosting, CAT will determine what is in its best operational and financial interest to have the selected vendor provide the hosting or whether to host its own system. Please note that the hosting should be provided as option pricing to be exercised at the discretion of CAT (please see addendum).**
- b. Hosting of the www.catchacat.org website. Please provide details on who is responsible to update this site and how, once it is hosted by the vendor.
- i. **CAT will be responsible for updating the web-site remotely.**
43. Section 13, pg 34. “the Passenger Information System installed and running by May 31st, 2012”. Please confirm that this May 31st, 2013 and not 2012, since according to the schedule provided on pg 3, the project award date is June 8th, 2012.
- a. **The system must be operational by May 31, 2013.**
44. Section 13, pg 34. Please clarify the requirement for “Reliability and Maintenance Assessment Test”.
- a. **The system shall be fully operational and working reliably with only minimal maintenance activity required in the standard course of operating the system to the satisfaction of CAT.**

45. How many Fixed routes does CAT operate and how many stops are within the system.  
**a. 27 Fixed Routes, 1,745 Stops.**
46. Is there a DBE requirement or goal for this project?  
**a. CAT's overall DBE participation goal is 5%. Disadvantaged business enterprises are afforded full opportunity to submit offers and responses to this solicitation.**
47. Radio voice integration. On pg 22 it is stated that the new Motorola p.25 system will not be available until 2013. Please provide specifics on when in 2013 the system is expected to be up and running. Moreover, prior to the system being available in 2013, does CAT intend on operating the radios in open mic mode?  
**a. The new radio system is projected to be completed in the first quarter of 2013. Yes, until that time, CAT will operate an open system.**
48. 5 Year warranty.  
**a. Does CAT require 5 years extended Hardware warranty?**  
**i. Yes**  
**b. Does CAT require on-site support for the 5 years?**  
**i. No. Support can be provided remotely in combination with replacement parts that are stored on-site. Major failures will require on-site support.**  
**c. Is the 5 year warranty requested for all components hardware and software of the ITS system.**  
**i. Yes**
49. Is there a performance and/or Payment bond(s) for this project?  
**a. CAT requires a service bond of up to 5% of the amount of bid for any equipment or services contract of a critical nature to the services of CAT. Equipment purchases requiring a bond will have a bond requirement of up to 20% of the amount of the contract. Service projects requiring a bond will have a bond requirement of up to 100% of the amount of the contact.**
50. Should the Price Proposal be delivered in a separate sealed envelope from the Technical Proposal?  
**a. Yes, the Price proposal should be delivered in a separate and sealed envelope.**
51. Is the Price Proposal included within the 50 page limit of the proposal?  
**a. No, the price proposal is separate.**
52. We understand that the required forms Attachments B-H are not included in the 50 page limit. Is this correct?  
**a. The required forms are not included in the 50 page limit.**
53. What are the desired functionalities for Paratransit service? Please describe both dispatcher and driver desired tools.  
**a. See answer to question # 32**
54. Vehicle Health Monitoring: Please specify what interface is provided. It's standard J1939/J1708? The cabling reaches the intended location to install the VLU unit?  
**a. J1939.**
55. Farebox. Please provide more information about existing farebox unit. How does it currently transfer information to CAT central systems? Please provide more information about existing interfacing, what data is sent/received from the Farebox and how. Will CAT provide documentation with communications protocols? Will the cabling reach the intended location to install the VLU unit?  
**a. The fare box is probed using a data probe, the information is sent to the ISOI (data storage) box, from there the fare box data goes to the data system which is a computer. Vendor is responsible to obtain any communications protocol and cable requirements.**

56. System architecture diagram shows NFC and Bluetooth. Please clarify.
- a. ***That is a depicted diagram. NFC and Bluetooth functionality is not required at this time.***
57. Scope of the Vendors On-site Demos. Please provide more information.
- a. ***Will be provided in due time to the selected vendors along with a demonstration script.***
58. Transit Center bus bay management: Does CAT provide real-time information about what bus must be parked into each bay?
- a. ***Yes, this system is expected to perform that function.***
59. The submittal instructions in the General Information Section 1.3 call for one original and four copies to be delivered, while the instructions in Section 3 of the ITS Scope call for 1 original and 8 copies in printed form as well as an electronic copy on a CD or Memory Stick. Which instructions should be followed?
- a. ***One original and eight copies with one electronic version via CD or Memory Stick***
60. Your proposal requests a 50 page limit. Audited financial statements are in the range of 15-20 pages. Can the financial statements be included as an appendix and not part of the 50 page limit?
- a. ***The financial statements are not part of the 50 page limit.***
61. All required attachments and forms will consume 20 to 25 pages. Can these be included in an Appendix and not part of the 50 page limit?
- a. ***Yes, they are to be added as appendix.***
62. In RFP Section 1.16 GOVERNMENT WIDE DEBARMENT AND SUSPENSION (NON-PROCUREMENT) on page 10 it states: "The following language and attached certificates must be completed and submitted as a prerequisite for consideration for award. Note Attachment IV." Can you please provide the "attached certificates and Attachment IV"?
- a. ***Proposer initials affixed to the federal regulatory requirement "Debarment and Suspension" located in Attachment B on pg. 43 of the RFP will suffice for this certification. Clarification as to certification requirements contained in RFP Section 1.16 is included in this addendum.***
63. The Attachment G, Offeror's Checklist, includes Attachment I – Draft Sample Contract. Can you please confirm that Attachment I Draft Sample Contract is not required to be submitted with the proposal?
- a. ***Draft Sample Contract is not required to be submitted, however, any exceptions or modifications to the sample contract should be noted in your proposal or appendix.***
64. Is Attachment I provided for information, or is there some other intent?
- a. ***Attachment I, Draft Sample Contract is included for informational purposes only. Completion and submission of this sample document is not required under the proposal.***
65. Section 9 states "CAT will own the software, hardware and have full ownership and license rights to the complete ITS system." It then states "Vendor shall also provide turnkey hosting for 5 years that includes system backup, recovery and general system maintenance." These appear to be conflicting requirements.
- This is not a conflicting requirement. CAT will own the software and the hardware and the vendor is expected to optionally host CAT's system.
- a. Are you looking for servers to be installed on CAT premises and maintained by Proposer, or an off-site Co-Location, or a fully hosted facility?
    - i. ***Vendor should provide the option of hosting off-site.***

- b. If the goal is to minimize maintenance by CAT resources, will CAT provide server room with A/C, power and Network access and allow vendor to fully maintain system?  
*i. See answer to "a" above.*
66. Section 9 requires the hosting service to support CAT's current website. Can you provide the server configuration that currently supports CAT's existing website?  
*a. Unknown. The service processing and data storage requirement is minimal.*
67. IS it CAT's intention to purchase all servers or is the vendor responsible for purchasing/providing all server equipment?  
*a. CAT will purchase all server equipment*
68. Does your fixed route fleet, currently have LED inside signs installed and functional as part of the Digital Recorders AVAS system ?  
*a. Yes*
69. Section 4.1 under Paratransit Vehicles. Please confirm that the "on-board and back-office" is relative to communications and does include a Paratransit scheduling system?  
*a. It does not include the Paratransit scheduling system but it is not only relative to communications. See answer to Question # 32.*
70. Can you please identify your Paratransit scheduling system name and year it was installed?  
*a. Currently, RouteMatch is the paratransit scheduling software. However, a software review is underway. See number 15 above.*
71. Will CAT purchase the needed Paratransit Scheduling and Dispatching (S&D) interface program directly from your provider or will the contractor be responsible for getting a quote from your provider for them to be a subcontractor to us, supply the program license, do the implementation, testing, and travel expenses to have the S&D supplier implement their interface program?  
*a. CAT will negotiate the interface and include it into the overall program.*
72. How many Paratransit dispatchers do you have?  
*a. Fixed route and paratransit operate as one unit, there are approximately 12 supervisors that have responsibility in that area.*
73. How many peak dispatchers are normally used during peak hours.  
*a. Two*
74. Taking into account CAT's commitment to be the greenest transit agency in Georgia and its drive to adopt technologies that make it possible. Would you accept an ultra low power option for your passenger information systems including the real time arrival displays and kiosks? These systems could run entirely as always on under solar power alone. These systems also exceed any of the MTTF and MTBF of any LED/LCD/TFT systems and require no heating and cooling thereby dramatically extending the life of the equipment and reducing the cost of maintenance/repair. They can also be seen at greater distances, in bright sunlight and at steeper angles than other options. The cost of installation would also be dramatically lower since trenching and cabling would not be needed to bring power and communications. Additionally, where power was available (grid power) they would still make sense under your sustainability priorities since 1,500 of our signs equal the amount of energy used when boiling a pot for tea on your stove.  
*a. CAT will consider that option, should any firm wish to propose.*
75. If possible, please indicate the anticipated budget is for this project so that vendors may propose the most compliant and full featured solution possible given the available funds.  
*a. No budget information will be provided*
76. CAT did not state a specific DBE/MBE goal for this project, will there be any scoring points/bonus given during the bid evaluations for providing DBE/MBE content?  
*a. There is no scoring consideration for DBE/MBE Participation.*

77. With respect to Section 1.21 Proposal Offer on page 13, please confirm whether the required quote validity period is 90 or 150 days.  
**a. The quote is required to valid for 150 days.**
78. With respect to the number of proposal copies required, please confirm whether the number is four (page 7) or 8 (page 19).  
**a. One original and 8 copies are required with one electronic version.**
79. As per Section 13. Project Schedule and Major Milestones, please confirm whether the Passenger Information System must be installed and running by May 31<sup>st</sup>, 2012 or 2013?  
**a. The system must be fully operational on May 31<sup>st</sup>, 2013.**
80. With respect to the page count restrictions, please confirm whether required forms, contract, Financial Statements and compliance statements would be exempt from this number?  
**a. Federal Clauses, Financial Statement, and compliance statement are in addition to the (not included in) the 50 page maximum.**
81. Would CAT consider a system that was hosted locally at their own facility as an alternative to a remotely hosted solution?  
**a. The vendor should provide the option of hosting, CAT will determine what is in its best operational and financial interest to have the selected vendor provide the hosting or whether to host its own system. Please note that the hosting should be provided as option pricing to be exercised at the discretion of CAT (please see addendum).**
82. Attachment G, Offeror's Checklist, page 55. Please advise what is CAT's intention in including Attachment I, Draft Sample Contract on the checklist? Are proposer's simply acknowledging that the terms of the sample contract have been reviewed or is each proposer supposed to submit its own sample contract?  
**a. Draft Sample Contract is not required to be submitted, however, any exceptions or modifications to the sample contract should be noted in your proposal or appendix**
83. Please confirm that CAT expects to negotiate the final contract based on this sample, but proposers are permitted to propose revisions such as alternative forms for bonds as requested in the following question:  
**a. Yes, exceptions to the contract must be spelled out in your proposal.**
84. Attachment I, Draft Sample Contract, EXHIBIT E, PERFORMANCE AND PAYMENT BOND Forms, pages 77-81. Will CAT accept the required bonds on standard AIA Forms used by sureties instead of the forms contained in Sections 1.2 and 1.3 of Exhibit E?  
**a. Yes, AIA forms will be acceptable.**
85. Integration with currently installed Automatic Passenger Counters (APCs):  
a) Please confirm that the vendor and model number of the existing APC equipment is Digital Recorders. The DA-200 Sensor and Gateway 200 references are typically associated with a different APC vendor.  
**a. INFODEV**  
b) Please confirm what data communication interface the Gateway uses, RS-232, J1708 or other.  
**a. The APC Data Logger shall be integrated with the third-party OBC, using standard language protocol connectivity such as RS-232, RS-485, SAE J-1708/J-1587.**  
c) How many of the 80 fixed route vehicles already have APC equipment installed?  
**a. Five 2011 Gillig Hybrid buses.**  
d) With respect to the integration required with the existing APC equipment please confirm that this is limited to providing a single point of log-on, or provide additional details if more integration is expected.  
**a. Refer to Section 5 and 6.**
86. Please confirm that there are working speakers onboard the vehicle (e.g. for an existing PA system?) that the AVAS/VAS annunciator equipment would be able to interface to.  
**a. All fixed route buses have internal working speakers.**
87. Regarding the final system components listed in Section 6. Scope of Work on page 23, the 5<sup>th</sup> bullet is described as "On-board Voice Announcement System (VAS)" and the 10<sup>th</sup> bullet is described as "Integration with Automatic Vehicle Announcement System (AVAS)". Are these the same requirement, and if not, please elaborate on what the different requirements are?

- a. The current fleet is equipped with Digital Recorders voice annunciator system. The vendor must provide an interface or replacement equipment.**
88. Interface with existing Headsigns/Destination signs: Please provide make and model details of the vehicle headsign equipment. Please confirm whether the existing destination sign controllers onboard the vehicles are already capable of J1708 communication with 3rd party devices.  
**a. Twin Vision, Legacy. Buses year model 2003 – 2006, front sign model # 9061660013, side sign model # 9061408008, rear sign model # 90616480101. Buses year model 2009 – 2011, Smart Series, front sign 9061660313, side sign 9061408508, these vehicles are not equipped with rear signs. The head signs are capable of J-1708 with 3<sup>rd</sup> party devices.**
89. Interface with Existing Farebox:  
a) Please provide the model name/number information of the farebox that must be interfaced to.  
**a.41” GFI Odyssey.**
90. Please provide additional detail on the nature of the data that CAT is interested in monitoring and reporting with respect to the Vehicle Health Monitoring (VHM)  
**a. All vehicle health related information as provided by the vehicle diagnostic unit.**
91. Please provide contact information for the company that currently supports and/or provides maintenance for the existing in-vehicle electronic equipment.
- |                     |                     |
|---------------------|---------------------|
| <b>a. DRI / APC</b> | <b>Motorola</b>     |
| <b>Ryan Fintom</b>  | <b>Wade Britt</b>   |
| <b>919-313-3038</b> | <b>912-547-0095</b> |
- 
- |                     |                        |
|---------------------|------------------------|
| <b>Apollo Video</b> | <b>Smart Drive</b>     |
| <b>Harry White</b>  | <b>Patrick Freeman</b> |
| <b>352-428-1826</b> | <b>858-225-5580</b>    |
92. With respect to the vehicle installations:  
a) What is the minimum and maximum number of vehicles available for installations per day?  
**a. Minimum 5, Maximum 8**  
b) What is the location where installations will take place?  
**a. CAT Central 900 E. Gwinnett St, Savannah, GA 31401**  
c) During what hours will the vehicles be available for installations (i.e. weekdays or evenings/weekends)?  
**a. Evenings 6pm-4am, weekends 24 hours a day.**  
d) Will a driver be provided to move vehicles for installation and testing purposes?  
**a. Yes, an operator will be provided to assist with in-vehicle installation**
93. Is CAT interested in performing the in-vehicle equipment installation themselves if the vendor provides documentation, training and assistance?  
**a. No**
94. What equipment is expected to be installed in the four supervisory vehicles?  
**a. Refer to Section 4.1**
95. With respect to fixed-route operations  
a) Will CAT be providing geo-coding (GPS locations) of each stop, and if so, how will the information be provided (i.e. Excel spreadsheet)?  
**a. No, the chosen company is expected to provide that information in a mutually accepted format.**  
b) How does CAT currently do rostering – via spreadsheets or other software?  
**a. Trapeze and Veolia Dispatch System (VDS) are currently being used to roster operators.**  
c) Who at CAT performs the rostering role?  
**a. Service Planner performs rostering**  
d) How often is the rostering done?  
**a. A minimum of three times annually**
96. With respect to the passenger information signs (or kiosks), please indicate if CAT will be providing the “data link” for the displays in the form of a LAN connection, or are Proposers to assume a wireless connection should be incorporated into the display (i.e. cellular or data radio modem)?

- a. See Section 8.1 with regard to passenger information signs. LAN Data link will be provided by CAT for kiosks.**
97. What call functions are needed for the dispatcher:
- What is the current process flow for voice communication between dispatch and bus operators?  
**a. Open Mic.**
  - What procedure or rules do drivers and dispatchers follow for voice communication with Dispatcher?  
**a. Open Mic.**
  - What, and how many, call groups currently exist?  
**a. CAT currently has three call groups.**
  - Does the dispatcher require the ability to talk to a single driver?  
**a. Yes, the Control Center Supervisor will need to be able to speak to a single operator as well as a group of operators. The Groups are yet to be defined.**
  - How are emergency communications currently initiated by the drivers and by the dispatchers?  
**a. The emergency communications capabilities currently do not exist.**
  - How are these emergencies monitored, tracked and recorded?  
**a. The emergency communications capabilities currently do not exist, thus, this information is not being recorded or tracked.**
98. What is the make and model of the base radio equipment planned for this project?  
**a. Motorola APX 6500 Mobile Radio, Model # M25URS9PW1AN.**
99. Please provide a wiring diagram and description of the interface between the existing dispatch console and the base radio(s). Is any of the base radio equipment or infrastructure expected to be replaced as a component of this bid? If so, please elaborate.  
**a. The vendor is responsible for defining and implementing the interface to the radio system. Base radio equipment replacement is not part of this bid.**
100. Please provide details on the CAT website that must be hosted by bidders.
- Approximately what monthly data volume has been experienced on the existing system?  
**a. Unknown. Small website**
  - What is the peak throughput that has been experienced?  
**a. Unknown. Small website**
101. With respect to the Kiosks:
- What, if any, mounting or space restrictions will there be?  
**a. Not known at this time.**
  - Other than the customer service phone, is any other customer interface required (i.e. buttons, keyboard, etc)  
**a. Yes. Whatever is needed to interact with the application on the kiosk.**
  - The requirements on page 32 of the RFP state..."The Kiosk shall include an integrated PC that provides LAN/WAN control of multiple displays and shall utilize a user friendly Graphical User Interface." Please specify how many displays must be controlled, and at what locations?  
**a. There will be one display per kiosk. Locations are To Be Determined.**
  - Are there any civil engineering or permitting requirements anticipated for the installation of these kiosks? If so, with CAT assist the vendor with the application process and be responsible for any associated fees?  
**a. Unknown at this time. CAT will assist the vendor and pay any associated fees.**
102. Please provide additional details on the Greyhound Passenger Display System (page 34):
- How often are schedules posted or need to be updated?  
**a. Unknown at this time.**
  - Who will provide the flat file/Excel spreadsheet of the schedule, and who will be responsible for posting the data on the display?  
**a. Greyhound will provide the schedule file that will need to be imported into the vendor supplied system. The system shall drive the data display.**

## **RFP Clarifications, Revisions and Additions**

1. Delete from Attachment G, Offeror's Checklist, RFP 2012-06, page 55, Attachment I – Sample Contract. This document is not required to be submitted with proposals.
2. Delete the following paragraph from I. General Information and Instructions, 1.16 Government Wide Debarment and suspension (Non-Procurement):

The following language and attached certificates must be completed and submitted as a prerequisite for consideration for award. Note Attachment IV. This language and certification must also be included for all sub-contracts issued pursuant to any contract awarded hereunder.

Add the following:

Reviewing and initialing the Debarment and Suspension clause of Attachment B, Federal Regulatory Requirements on page 43 of the RFP will suffice as certification under this section.

**END OF ADDENDUM NO. 2**