

SEPTEMBER 2012

9.26.12 (**Publications**) – Forget hump day...it's Web Tip Wednesday! So let's talk about information sharing. Who likes to know what's happening without having to search around? Who likes to get info delivered right into your email so you can look it over at your own convenience? Well, we know we like it, so we've created a community newsletter for you. You can view it online or sign up to receive it periodically.

On our website you can find it in the **Media** section on a page called **Publications**. We'll post our newsletter there along with brochures or any other helpful digests we've created for you. So click the link below and then feel free to sign up for email delivery of our newsletter--once you do, you'll get it before it's available to everyone else. Thanks and have a great day!

* * * * *

9.19.12 (**Service Updates**) – Hi Friends, not only is it Try Transit Week this week, but it is Web Tip Wednesday once again! And now that we've had public meetings and our Board Meeting yesterday to discuss the schedule changes planned for October, we'd like to use today's tip to remind you about the **Service Updates** page on our website. Under the **Rider Tools** section, the **Service Updates** page is where we tell you about significant routing or time changes. This is different than the **Service Alerts** which describe temporary interruptions, due to construction, for example. So for the upcoming October 15th schedules, please check our **Service Updates** page later today where we'll be posting an overview and where we'll post any further updates. Thank you, and have a great day!

* * * * *

9.12.2012 (**Safety and Security**) – Good morning, friends! Here is your Web Tip Wednesday for this week. Did you know that there are people who have never taken advantage of public transportation? It's true. And think back to the first time you hopped on a bus...did you know exactly what to do or did you have questions? Whether a person is new to traveling by bus or to our system in particular, we have a **Safety and Security** page on our website. This is where we lay out guidelines for appropriate behavior and for having the most enjoyable trip for yourself and those riding with you. So even if you're a 20 year veteran of our services, why don't you take a peek at our tips and see if there's anything new to you. Or maybe you'll check it out and have some additional suggestions for us. Either way, our goal is to provide the safest, most comfortable ride to you as possible.

As always, feel free to provide any feedback to us, and have a wonderful rest of the week!

* * * * *

9.5.2012 (**DBE**) – Who's ready for another Web Tip Wednesday? Today we take you to our **Business Center**. This link is up at the top of our webpages by the **Media** and **Contact** links.

One of the pages in the **Business Center** section is called **Small Business and DBE**. This is where we provide helpful information for you to get your small business or disadvantaged business enterprise into our list of approved vendors. We've got a fact sheet that covers the basics and a link to the application for DBE certification. We're also happy to help you along the certification process, so feel free to visit our **Business Center**, learn more, and get started!

Thanks and have a great day!