

Frequently Asked Questions (FAQ)

What is CAT?

CAT stands for Chatham Area Transit Authority. We are the proud mobility provider for Savannah-Chatham County, chartered in 1986, and offering bus, paratransit, ferry, and streetcar modes of travel to tourists and locals throughout the area.

How much does it cost to Catch a CAT?

Cash fare for each **bus** boarding is \$1.50.

Transfers can be requested for free before paying the fare; they are valid for an hour-and-a-half.

Customers over 65 years old and passengers with disabilities can pay **half-price** with ID, 75¢.

Downtown shuttles (**Liberty and Dot Shuttle**) are free.

Savannah Belles **Ferry** rides are free.

River Street **Streetcar** is free.

Paratransit cash fare for each boarding is \$1.80.

Visit our [Fares & Passes](#) page.

What types of fare media (passes) are available to riders?

CAT offers a variety of fare options to suit every rider:

Day Pass (unlimited rides for 1 day).....	\$3.00
Weekly Pass (unlimited rides for 7 days).....	\$16.00
Monthly CAT card (unlimited rides for 30 days)...	\$60.00
Ten (10) Ride Pass.....	\$15.00
Half-fare Twenty (20) Ride Pass.....	\$15.00
Paratransit Tickets (Book of 10).....	\$18.00

Do children pay to ride the bus?

Children under 41" tall (height of most fareboxes) ride free with an adult. Limit two (2) such children per accompanying passenger may ride free.

Where can I purchase tickets, passes, and swipe cards?

Fare media are available at the Transit Center at 610 West Oglethorpe Avenue; at the General Store in the Oglethorpe Mall; at Walgreens in Garden City; and at certain Live Oak Library branches.

Visit our [Sales Locations](#) page.



What are the hours of operation for fare media sales?

Transit Center Ticket Window: Monday-Friday, 7:00AM-8:00PM

Transit Center kiosk: 24/7

Can I buy tickets, tokens and swipe cards online?

Currently, fare media are only available at CAT outlet locations.

Is there a student discount on tickets and swipe cards?

Prices of fare media are already discounted. However, people interested in the U-Pass program are encouraged to call our Outreach Manager at (912) 629-3924.

Visit our [Students](#) page.

Where can I get a bus schedule?

Bus schedules are located on the buses and at a number of locations throughout the city of Savannah, including the Transit Center. Please call CAT at 912-233-5767 for the location nearest you.

Visit our [Maps & Schedules](#) page.

What time do buses operate?

Bus service is available seven (7) days a week. Weekday and Saturday service starts at 5:30 AM and ends at approximately 12:30 AM. On Sundays, service starts at 7:00 AM and ends at 9:00 PM.

Certain holidays throughout the year run according to a separate Holiday Schedule as noted in the passenger schedules, and buses do not run on Thanksgiving, Christmas, and New Year's Day.

Individual route service hours are based on ridership and differ for each route so be sure to check the most current schedule.

What is "peak" time?

"Peak" time refers to those hours in the morning and in the late afternoon when traffic congestion is at its highest, typically due to most people making their daily commute. **Peak** time for CAT means 5:00-10:00 AM and 3:00-7:00 PM. **Midday** service covers 10:00 AM-3:00 PM, and **night** service runs from 7:00 PM on.

What does "outbound" or "inbound" mean?

These terms are used to describe the direction of each one-way trip.

Outbound generally refers to traveling away from downtown Savannah.

Inbound refers to travel headed towards downtown Savannah.



Can I take my bike on the bus?

Yes, passengers may place bikes on the bike rack at the front of the bus at no additional cost. Bikes are accommodated on a first-come, first-served basis. No more than two (2), single-seated, non-motorized bikes can be loaded on the bike rack frame. Please note, CAT is not responsible for loss, injury, or other liability arising from the use of bike racks.

Visit our [Bike & Ride](#) page.

How can I retrieve articles lost on the bus?

At the end of each day, vehicles are checked for left-behind items. These items are turned in to the Lost & Found at the CAT offices at 900 Gwinnett Street. CAT is not responsible for items left on our vehicles, but we will do everything we can to assist you; please call (912) 233-5767.

What is the Downtown Loop?

Before the opening of the Joe Murray Rivers, Jr. Intermodal Transit Center, CAT buses traveled a 'Downtown Loop' from MLK to Broughton to Abercorn to Oglethorpe back to MLK. This was designed to make connections between routes easy for customers.

Now that all downtown buses travel through the Transit Center, connections are more comfortable, safe, and convenient than ever.

Learn more about the transit center under [Projects & Initiatives](#).

What is a "pulse" system?

For seamless connections at the Transit Center, bus schedules have been designed around a pulse system. This means that buses arrive and depart at specific times on or after each hour, for example, X:15, X:30. Pulse systems help improve on-time performance and make it easier to remember bus schedules.

Visit our [Service Updates](#) page for upcoming routing or scheduling changes.

How can I get to the airport on CAT?

The 100X Airport Express provides nonstop service between the Transit Center and the Savannah/Hilton Head International Airport. Cost is the same as regular one-way fixed route fare, \$1.50, and can be paid using cash on the bus or by purchasing tickets or passes in advance.





How can I get to the Amtrak train station on CAT?

Route 29 W. Gwinnett services the Amtrak station on various trips throughout the day.

Visit our [Maps & Schedules](#) section for the latest passenger schedules.



I've never ridden the bus before. What are some tips to aid me in my trip planning?

-  Figure out which bus to take, what time to catch it, and where to pick it up by using our Google Trip Planner or Bing Maps directions.
-  Be at the bus stop at least five (5) minutes before the bus is scheduled to arrive.
-  Have your fare ready when boarding the bus, and be sure to request your transfer before paying the fare if you need one.
-  Ask the operator any questions if you are unsure about your route.

Visit our [Safety and Security](#) page.

Are buses wheelchair accessible?

Yes, CAT's fleet of buses is 100% accessible for people with disabilities. All buses are equipped with wheelchair ramps or lifts.

Visit our [How to Ride with a Disability](#) page.

What services are offered for passengers with disabilities?

CAT offers a Half-Fare program for eligible passengers with disabilities and persons 65 and older. These customers may ride CAT fixed routes for half fare at any time with proper ID.

Visit our [Half-Fare Program](#) page.

What does "paratransit" mean?

Paratransit service accommodates those passengers with temporary or permanent disabilities who are unable to use the fixed route bus system. We believe everyone should have access to public transportation, not only for its economic advantages, but for the freedom to live independently that it provides. Paratransit service at CAT is available by reservation to eligible persons with disabilities in Chatham County, including out-of-town visitors. Call us for more information at (912) 354-6900.

Visit our [Accessibility](#) page.

What is travel training?

Travel training is a free program we offer to expose people to the independence and convenience of riding the bus. To learn more about the travel training experience, please contact our System Development Department at (912) 629-3924.

Who can participate in travel training?

Travel training is free and available to the public. Please call our Outreach Manager for details about the next available session: (912) 629-3924.



How do I apply for a job at CAT?

CAT is an equal opportunity employer offering careers in transit. Available positions are posted on the "CAT Careers" page of our website and advertised in local print media. Resumes are accepted via email to CAT.employment2013@gmail.com.

Visit our [CAT Careers](#) page.

What is the Transit District?

The transit district includes Savannah, unincorporated Chatham County, and a portion of Garden City. Citizens within the Transit District pay a modest transit tax in order to off-set part of the cost for providing this necessary service to the community.

What are the independent municipalities in Chatham County that do not participate in the Transit District?

Bloomington, Pooler, Port Wentworth, Thunderbolt, Tybee, Vernonburg, and part of Garden City have opted not to be part of the Transit District and are therefore not served by CAT buses for the most part. Exceptions include portions of Garden City, Pooler, and Thunderbolt served by CAT as we travel through to surrounding areas.

How is CAT governed?

CAT is governed by a Board of Directors consisting of nine (9) members. These members represent Chatham County, the City of Savannah, and all the communities therein, including special groups such as the elderly or disabled. For more information on the Board, visit the "About CAT" section of our website.

Visit our [Board of Directors](#) page.

Still have questions? Please let us know how we can help.

Call the Customer Service Ride Line at (912) 233-5767,

Email us at info@catchacat.org,

Like us on [Facebook](#), and Follow us on [Twitter](#).

